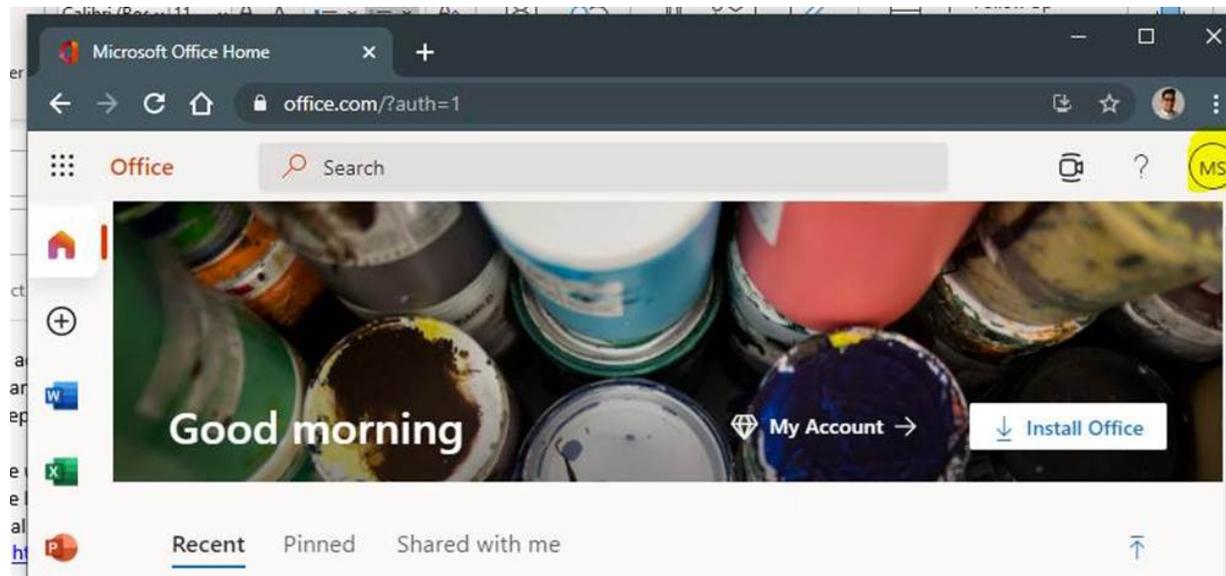


Troubleshooting: English form access steps

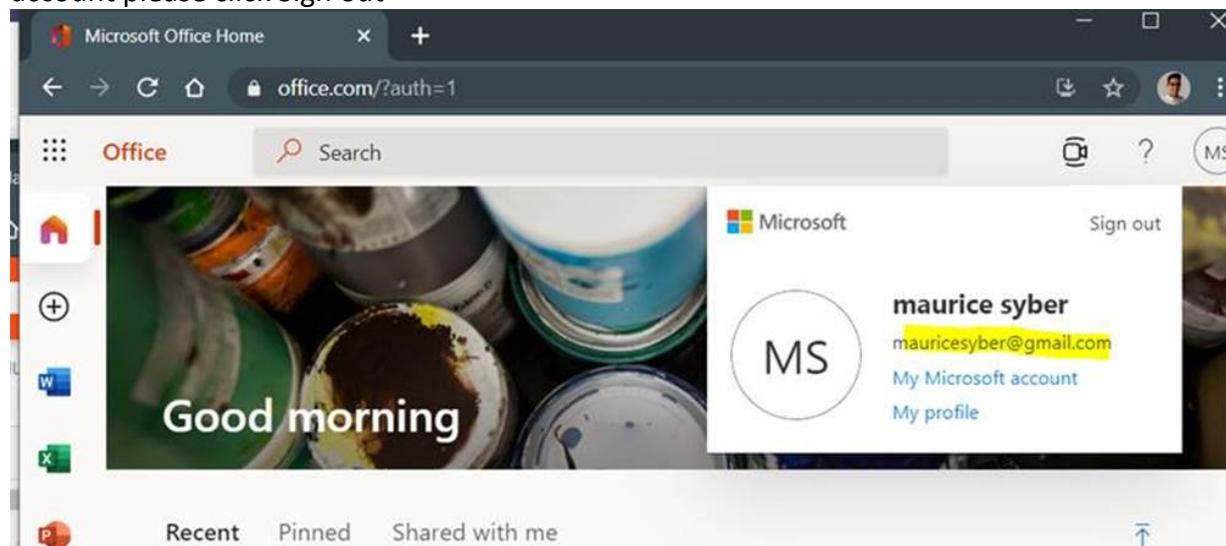
Troubleshooting form access steps:

You may be receiving a message that you do not have permission to respond to this form.
Please follow these steps to get access.

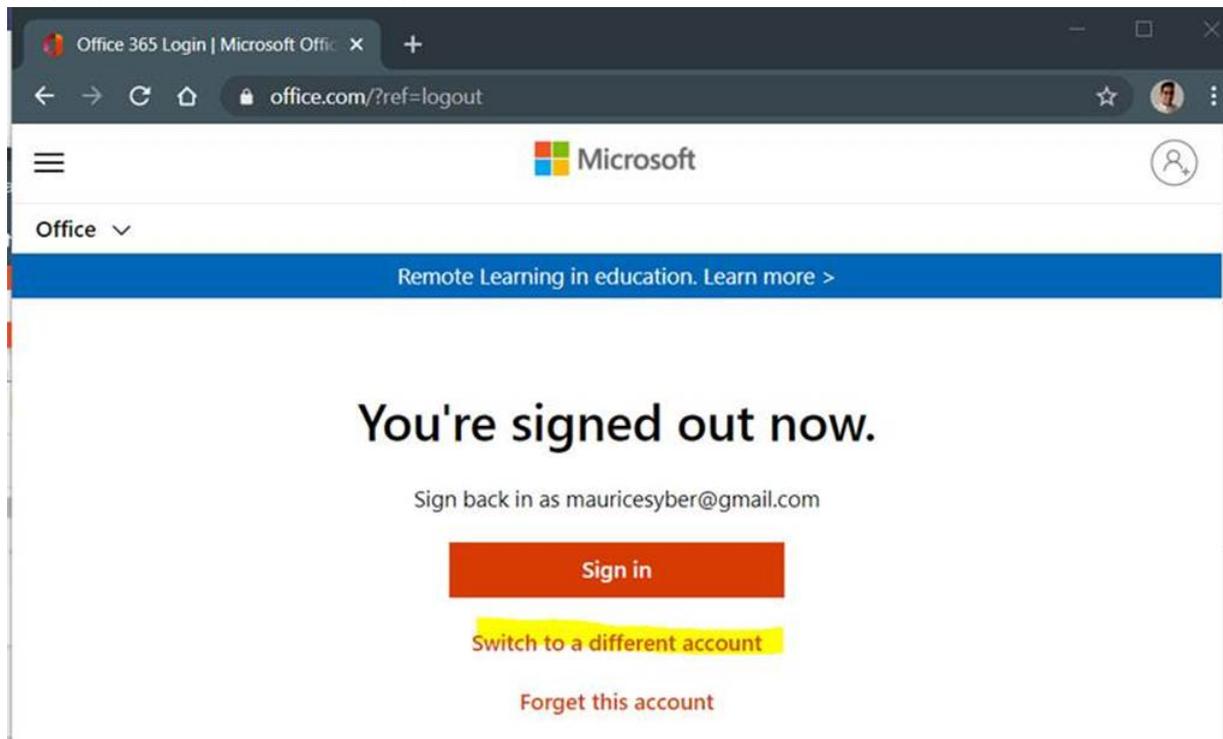
1. Ensure you are using the Google Chrome browser
2. Ensure you are logged into your Microsoft account with your @communityhubs.org.au email account
 - a. Close all tabs (in Google Chrome)
 - b. Go to <https://www.office.com/>
 - c. Select the round icon with your initials (or similar) on the top right corner of the screen



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- d. If you are signed in with an account other than your @communityhubs.org.au account please click Sign out



- e. Select Switch to a different account



- f. Sign in with your @communityhubs.org.au email
g. Once signed in, in Google Chrome, open <https://tinyurl.com/EngVC> Or <https://tinyurl.com/EngMoP>